Appendix 4

| April 2002 - March 2003 | Total | Male | \% | Female | \% | Disabled | \% | EU | \% | Asian | \% | Afro Car | \% | African | \% | Chinese | \% | Other | \% | Unknown | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Applications received | 1225 | 597 | 49 | 628 | 51 | 30 | 2 | 1157 | 94 | 28 | 2 | 0 | 0 | 23 | 2 | 8 | 1 | 9 | 1 |  | 0 |
| Applicants Shortlisted | 347 | 155 | 45 | 192 | 55 | 3 | 0 | 336 | 97 | 3 | 1 | 0 | 0 | 6 | 2 | 2 | 1 | 0 | 0 | 0 | 0 |
| Successful Candidates | 95 | 41 | 43 | 54 | 57 | 0 | 0 | 91 | 96 | 0 | 0 | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 0 |


| April 2003 - March 2004 | Total | Male | \% | Female | \% | Disabled | \% | EU | \% | Asian | \% | Afro Car | \% | African | \% | Chinese | \% | Other | \% | Unknown | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Applications received | 1219 | 533 | 44 | 686 | 56 | 30 | 2.4 | 1166 | 96 | 17 | 1 | 1 | 0 | 6 | 0.5 | 3 | 0 | 26 | 2 | 0 | 0 |
| Applicants Shortlisted | 332 | 136 | 41 | 196 | 59 | 8 | 0.7 | 320 | 96 | 2 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 8 | 2 | 0 | 0 |
| Successful Candidates | 102 | 29 | 28 | 73 | 72 | 2 | 0.2 | 85 | 83 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 3 | 0 | 0 |


| April 2004 - June 2004 | Total | Male | \% | Female | \% | Disabled | \% | EU | \% | Asian | \% | Afro Car | \% | African | \% | Chinese | \% | Other | \% | Unknown | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Applications received | 334 | 130 | 39 | 204 | 61 | 13 | 1.1 | 316 | 95 | 6 | 2 | 0 | 0 | 4 | 1 | 0 | 0 | 8 | 2 | 0 | 0 |
| Applicants Shortlisted | 99 | 35 | 35 | 64 | 65 | 6 | 0.5 | 94 | 95 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 3 | 3 | 0 | 0 |
| Successful Candidates | 24 | 10 | 42 | 14 | 58 | 2 | 0.2 | 24 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |



| Oct 2004 - Dec 2004 | Total | Male | \% | Female | \% | Disabled | \% | EU | \% | Asian | \% | Afro Car | \% | African | \% | Chinese | \% | Other | \% | Unknown | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Applications received | 201 | 106 | 53 | 95 | 47 | 11 | 5.0 | 192 | 96 | 3 | 1 | 0 | 0 | 4 | 1 | 0 | 0 | 2 | 1 | 0 | 0 |
| Applicants Shortlisted | 77 | 32 | 42 | 45 | 58 | 4 | 5.0 | 69 | 90 | 3 | 4 | 0 | 0 | 4 | 4 | 0 | 0 | 1 | 1 | 0 | 0 |
| Successful Candidates | 28 | 8 | 29 | 20 | 71 | 0 | 0.0 | 27 | 96 | 1 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |


| April 04 - June 04 | 30 vacancies advertised <br> including 2 vacancies re-advertised |
| :--- | :--- |
| July 04-Sept 04 | 2 appointments not known. <br> 39 vacancies advertised <br> including 1 vacancy re-advertised |
| Oct 04-Dec 04 | 34 Vacancies advertised (including Internal Customer Service Advisors) <br> including 2 Vacancies re-advertised <br> 6 Appointments not made |

